

TRANSPORTATION CREW DISPATCH METHOD BASED ON SINGLE DAY BUSINESS

BACKGROUND OF THE INVENTION

1. Description of Related Art

5 The present invention relates to a transportation crew dispatch method, and especially to a transportation crew dispatch method based on one day business.

2. Description of Related Art

10 The transportation crew can be classified as cockpit crew for driving a carrier driver and cabin crew for providing service to passengers. The duty dispatch is different due to the duties to be executed. As assigning duties, different factors are taken into consideration. The work of the cabin crew is to provide services to the passengers. Therefore, the confinement of the cabin crew is the carriers
15 or members of a line, duty time, work days, rest time, working partners, number of members for waiting a duty, and others. The fairness of assigning duties to cabin crew is the main concerns, for example the fairness of number of times of working in special lines, number of
20 times of holidays, number of times of waiting duties, number of times of non-local lodging, meal fee, duty hours, etc. The primary work of the cockpit crew is to protect the carrier in a safety condition, and thus, the responsibility of the driver is heavier than the cabin crew. More confinements are required for the cockpit crew. Other than above items, the duty hours, training times, certifications, and certifications for
25 special lines of the drivers are important items to be considered. The fairness of the cockpit crew's duty is less important than that of the cabin crew, only items such as non-local lodging, times of entering into or leaving from a duty, and carrier driving time are taken into consideration.

In general, to reduce the complexity of a problem, the scheduling of a transportation office is cut into two major parts: one is the crew pairing problem, and the other is the crew rostering problem. The definition of the former item is the transportation duties that a member starts from a station to provide services in different flights according to the flight table and based on the confinement of minimum rest time, and finally the member returns to the station. However, a crew pairing problem based on a single day business is different slightly. Because one day is used as a based to assign duties to the members and the flying time is not long, it is definitely not to cut from a station to a station in assigning a duty. Generally, the convenience for executing the duty of next day and for positioning (PNC) are main concerns. Namely, when the members must work at different stations, the crew pairing can not determine which station is used as a base station. Some duties require the members to lodge overnight for executing the next day duty. To maintain the flexibility of assigning duties to crews, it is unsuitable to fix this duty to some duty combination. Therefore, station to station problem occurs in scheduling. However, this problem is induced after assigning a duty, not resulting from the duty.

In addition, in order to increase the efficiency of the carriers, the time interval in the schedule based on a single day business is not long enough for the crews to change the carrier duties. Therefore, the variation of the duty combination is less than that of a general duty combination. As a matter of fact, a duty combination based on a single day business can be produced in about 10 minutes. The difference is illustrated in the following table 1 and table 2.

Table 1

General result of duties	Duty A : Taipei->Hong Kong->Taipei->Tokyo>Taipei Duty B : Taipei->Los Angeles->Taipei->Hong Kong->Taipei			
Date	1	2	3	4
Crew 1	Taipei->Los Angeles->Taipei->Hong Kong->Taipei Taipei is the base station			

Table 2

Crew pairing based on one day business (Taipei, Kaohsiung are a base stations, Lodging at Tainan) Original Flight Connection Table Carrier1 : Taipei->Taitung->Taipei-> Kaohsiung ->Taipei->Kingmen->Taipei->Taitung->Taipei->Kingmen-> Kaohsiung Carrier2 : Tainan->Taipei->Taitung->Taipei-> Kaohsiung ->Taipei->Kaohsiung Carrier3 : Kaohsiung ->Taipei->Taitung->Taipei-> Kaohsiung ->Taipei->Tainan	
Carrier 1 takes Taipei as a point to cut duties to generate duty A and B. Carriers 2 and 3 are kept in the same state to generate duty C and D.	Duty A : Taipei->Taitung->Taipei-> Kaohsiung ->Taipei->Kingmen->Taipei Duty B : Taipei->Taitung->Taipei->Kingmen->Kaohsiung Duty C : Tainan->Taipei->Taitung->Taipei->Kaohsiung ->Taipei->

	Kaohsiung Duty D : Kaohsiung - >Taipei->Taitung->Taipei-> Kaohsiung ->Taipei->Tainan			
date	1	2	3	Description
Crew 1	Duty B	Duty D LOV	DutyC PNC2 PNC1	The base of crew 1 is Taipei, LOV is a number for overnight at, for example, Tainan. PNC2 means that after the crews leave from the duty, PNC returns to the base.
Crew 2	Duty D LOV	Duty C	Duty A PNC2	The base of the crew 2 is Kaohsiung. PCN 1 means that before the crew enters into the duty, the crew moves from the base (PCN) to the place for entering into a duty. PNC2 means that after the crews leave from the duty, PNC returns to the base

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crews, entering into or leaving from a duty, non-local lodging, or minimum rest time can be resolved when the dispatching of the duty is performed.

In dispatching duties to crews, in general, the confinement of scheduling, skeleton activities, and certifications are taken into consideration so as to distribute the holiday of a crew and the combination of the duty. Therefore, the line of work of each crew is generated so as to determine the duty table and holiday schedule of a crew in the scheduled time interval. The minimum rest time (generally, one day) is formed in the duty. Therefore, in the dispatch of a duty to a crew, it is only necessary to consider the indicator of fairness, while the defects are: (1) the problem of dispatching crews between several stations can not be well processed; (2) If there are many flights, the schedule predetermined will be destroyed dramatically so as to induce a difficulty in the dispatch of crews; (3) The duties predetermined may reduce the cost of entering into or leaving from a duty. However, the flexibility of dispatching crews is lower than that based on a single day business. Thereby, more crews are necessary for a duty. The assignment of duty based on a single day business is to determine whether the minimum rest time is sufficient, whether the continuation of arriving place is correct, whether the duty time is over, whether the holiday is sufficient, and whether the crew is certified based on the daily duty time and the arriving time for the duty of next day. Therefore, the defects of the business schedule being programmed based on weeks will not occur. However, the operation time of the algorithm is larger. The following table shows the difference between the duty assignments based on daily business and week business.

Table 3

Comparing items	Based on one day	Based on one week
Scheduling Basis	One day	One week
Items to be considered about duties of crews	<ol style="list-style-type: none"> 1. Multiple stations 2. Number of running 3. Updating to other carrier being difficult 	<ol style="list-style-type: none"> 1. One station 2. Time table of driving, minimum rest time, confinement of holiday, etc. 3. Update carrier for executing a duty
Items to be considered about assigning duties to crews	<ol style="list-style-type: none"> 1. The former duty station 2. Entering into or leaving from a duty, non-local lodging, and minimum rest time. 3. Combination of a predetermined activities. 4. The number of members for a duty. 5. Fairness 	<ol style="list-style-type: none"> 1. Only fairness being considered 2. Fixed rest time
Defects	<ol style="list-style-type: none"> 1. Longer operation time 	<ol style="list-style-type: none"> 1. Low efficiency for dispatching crews 2. Difficult in processing the problem that the members are placed in many stations.

		3. Unsuitable to the schedules with a large variation. 4. The combination of predetermined activities and duties is not considered 5. Many crews required
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Accordingly, the conventional transportation crew dispatch method is not satisfactory and there is a need to have a novel method to mitigate and/or obviate the aforementioned problems.

SUMMARY OF THE INVENTION

Accordingly, the primary object of the present invention is to provide a transportation crew dispatch method for resolving the problem encountered in the prior art.

To achieve above object, the present invention provides a transportation crew dispatch method based on a one day business. The method comprises the steps of: (A) generating a plurality of initial samples randomly, each including a two dimensional transportation crew dispatch coding table having a plurality of transportation duties, wherein the transportation crew dispatch coding table corresponds to one chromosome in a genetic algorithm, and each transportation duty in the transportation crew dispatch coding table corresponds to a gene in the genetic algorithm; (B) assigning the initial samples as parent samples, and performing a sample estimation based on object functions and confinement formulas to acquire sample fitness values of the chromosomes; (C) enhancing selection possibilities of chromosomes with relative superior fitness values by rule of roulette wheel; (D) performing processes of chromosome crossover and mutation responsive to the selection possibilities of single point cutting and

double point cutting; (E) executing a process of sample update by partial gene exchange, wherein a fitness value of each sample is determined from business cost, satisfaction of fairness index, and the disobedient cost of the confinement formulas; and (F) when the number of execution from step (B) to (E) has reached a limited value, or the confinement formula has a disobeying number of zero and variation of the sample fitness value is within a preset value, stopping the method; otherwise, the acquired samples being utilized as a parent generation and then performing the steps of (B) to (F) again.

Other objects, advantages, and novel features of the invention will become more apparent from the following detailed description when taken in conjunction with the accompanying drawings.

BRIEF DESCRIPTION OF THE DRAWINGS

Fig. 1 is a flow diagram of the transportation crew dispatch method for a single day business in the present invention.

Fig. 2 is a two dimensional transportation crew dispatch table including a plurality of transportation duties.

Fig. 3 is a schematic view showing the use of roulette wheel rule.

Fig. 4 is a schematic view showing the chromosome crossover.

Fig. 5 is a schematic view showing the mutation of genes.

Fig. 6 shows an example of a flow diagram of generating cockpit crew initial samples.

Fig. 7 shows sets of the penalty value of the confinement formula about the dispatch and the weight parameter of each object for each cockpit crew.

Fig. 8 shows an example of a flow diagram for generating cabin crew initial samples.

Fig. 9 is a schematic view showing the way for calculating cost

of meal.

Fig. 10 shows sets of the penalty value of the confinement formula about the dispatch and the weight parameter of each object for each cabin crew.

5 DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENT

The present invention relates to a transportation crew dispatch method based on a single day's business. Referring to the flow diagram of Fig. 1, in that a genetic algorithm is used as a kernel to generate an optimal transportation crew dispatch table.

10 In above transportation crew dispatch method, at first, a plurality of initial samples is generated randomly (step S101). Each initial sample includes a two-dimensional transportation crew dispatch encoding table comprising a plurality of transportation duties 21. The longitudinal indexes p_1, \dots, p_α represents the crew 1, crew 2, ..., crew α , and the transversal indexes d_1, \dots, d_β represents time sequence 1, time sequence 2, ..., time sequence β . The coding value $\omega_{\alpha\beta}$ represents the number of the transportation duty. The transportation crew dispatch table is corresponding to one chromosome in the genetic algorithm. Each transportation duty in the transportation crew dispatch table is
15
20 corresponding to a gene.

The sample of first generation generating randomly is utilized as a parent sample (step S102). To optimize the transportation crew dispatch table, an object function and confinement formula must be defined (step S103). It the obvious that the samples of first generation
25 can not satisfy the definitions of all the object function and confinement formula. From sample fitness (step S104), it is known that the differences of the fitness value of chromosomes are large. Thus, rule of roulette wheel is used so that chromosomes with superior fitness values have a greater possibility to be selected and thus bad

samples can be deleted. Fig. 3 is a schematic view showing the use of roulette wheel rule to delete samples. In the figure, $1 \dots P$ are possibilities of selecting P samples. In the rule of roulette wheel, each gene has a selected possibility according to the fitness value. Therefore, the sample having a superior fitness value is assigned with a large possibility of being selected. Meanwhile, the part of the samples having inferior fitness values and possibly having superior genes locally are remained so as to remain the possibility for improvement.

The chromosome crossover process and gene mutation process are performed in step S105. The gene crossover generates the filial generation from a superior parent generation so that the evolution of each generation is better than the former generation. Since the daily transportation duty and content can not be changed after they are determined. To assure the correction of the daily transportation duties, in the chromosome crossover, the chromosome is cut longitudinally, as shown in Fig. 4. In chromosome crossover, if the selection possibility is larger than the predetermined possibility, the chromosome crossover is performed by a two point cutting process. If not, a single point cutting process is performed in the chromosome crossover process.

In mutation, a local gene exchange method is used so that the samples are diversified to expand the searching space of the samples and to avoid getting a local optimal solution. As the chromosome crossover method, the mutation must assure the correction of the daily transportation duties and the contents. Therefore, the mutation is confined in the exchange of daily transportation duties. If the selected possibility is larger than a preset possibility, the timing for mutation is selected at first. Next, a carrier for mutation is searched, and two crews at that time are interchanged. If not, no mutation is performed. The mutation process is illustrated in Fig. 5.

After the step of chromosome crossover, the step of sample update is performed (step S106). In this step, the samples are ordered based on the fitness values of the chromosomes and superior chromosomes are selected (for example, samples with lower fitness values). The score of each sample may be acquired from assembling object function values. For example, the object function is divided into two parts. One is the minimization of the working cost and the average level of a fairness indicator, and the other is the unsatisfied level of each confining equation.

For cockpit crews, the flow diagram for generating initial samples is illustrated in Fig. 6. The confinement formulas includes confinement of continuous working days, maximum duty time confinement, minimum rest time confinement, duty time confinement, standby member confinement, driving training confinement, special area driving confinement, special line driving confinement, confinement of the relation to the previous schedules, and confinement of preset transportation duty combination. The object of the solution is the followings.

The cost of the confinement formula is zero;

The business cost is minimized: the business cost includes the cost of entering into and leaving from a duty and non-local lodging cost, and;

The fairness indicators are averaged: the indicators includes duty hours, entering into and leaving from a duty, non-local lodging, and meal fee.

For example, the parameters in operation includes: 200 samples of parent generation, 160 samples of filial generation, ratio of crossover being 1 and mutation before 1000 generations being set as 1 for increasing the possibility for finding a correct direction and set as

3 after 1000 generation for increasing the converging ratio. After experiments, the set confinement formula penalty values and the sizes and classes of the weight parameters of each object are illustrated in Fig. 7.

5 For the cabin crews, the schedule including all the duty combination of all the cabin crews and the predetermined activity is called as a sample herein. That is, the matrix elements of Fig. 2 are replaced by predetermined activities or preset duty combinations. The method for generating the sample is illustrated in Fig. 8. At first, the
10 predetermined activities or preset duty combinations are filled into the matrix. Then the daily flight duty is selected randomly based on date assigned to a cabin crew which is randomly selected and has no duty. The process repeats until all the duties are assigned. To improve the fairness of some special duties (for example, special lines and the non-local lodging duties), some factors are considered when the initial
15 sample is generated. The confinement formula in the figures includes the following items:

20 The special place confinement in the duty combinations: some duties are confined by the crews in some special stations, for example, the international line from the Chung Chen airport is performed by the crews in Taipei instead of members in Kaohsiung;

Confinement of performing a duty at that day or next day: whether a crew has been assigned with a duty;

25 Confinement of a duty: whether the duty has any impact with that day or next day;

Special line confinement: whether a crew has been confined to the line;

Confinement of the duty allowance: whether the duty is allowed to the crew;

Fairness of a special line or non-local lodging: assigning a duty based on the special line or non-local lodging confinement so that the dispatch of the duty is fair to the crews, wherein the fair dispatch of the special line is based on the following formula:

$$5 \quad INTL_i = AVG(INTL_Past_i) + AVG(INTL_Curr_i) - INTL_Cum_i \quad (1)$$

where $INTL_i$ is and number of times of assigning a special line to i -th crew; $AVG(INTL_Past_i)$ is the average number of the special line

assigned to the crew in past time, i.e., $\frac{\sum_{i=1}^{\alpha} INTL_Cum_i}{\alpha}$; $INTL_Cum_i$ being

the accumulate number of times of the special line assigned to i -th crew in the past; and $AVG(INTL_Curr_i)$ is the average number of the

special line being performed at this time, i.e., $\frac{\sum_{j=1}^p INTL_Duty_j}{\alpha}$,

$INTL_DUTY_j = 1$ representing that the duty j includes special lines and $INTL_DUTY_j = 0$ representing no special line.

The fair assignment of non-local lodging of a i -th crew is based on the following formula:

$$15 \quad LOV_i = AVG(LOV_Past_i) + AVG(LOV_Curr_i) - LOV_Cum_i \quad (2)$$

where LOV_i is the number of times of non-local lodging of i -th crew, $AVG(LOV_Past_i)$ is the average number of non-local lodging of a crew

in the past, i.e., $\frac{\sum_{i=1}^{\alpha} LOV_Cum_i}{\alpha}$; LOV_Cum_i represents the total number

20 of times of non-local lodging of i -th crew in the past; $AVG(LOV_Curr_i)$ is the average number of the duties of the non-local lodging at this

time, i.e., $\frac{\sum_{j=1}^p LOV_Duty_j}{\alpha}$; $LOV_DUTY_j = 1$ representing that the duty j

has non-local lodging, and $LOV_DUTY_j = 0$ representing no non-local lodging at this duty.

If the object function (sample fitness value) of chromosomes is divided into four parts: a first one is a minimum level of the business cost, a second one is the average level of a fairness index, a third one is satisfaction level of personalization, and the fourth is the non-satisfaction level of each confinement formula. The components of the object function will be described in the following.

1. Cost of business:

(1) Positioning: as defined above.

(2) Non-local lodging: it is different from the former in: (a) Duties must be performed by the same crew, (B) Since many crews are required, different stations are dispatched. Therefore, as the dispatch is based on stations, other than the second condition, all other conditions are avoided. Thus, to be beneficial in the chromosome crossover, this factor is dispatched at generating initial samples similar to that in a predetermined activities.

2. Fairness index:

(1) Meal fee: In practical, the meal cost is calculated at the time interval from entering into a duty to leave from the duty and arrive at the station. As illustrated in Fig. 9, in condition 1, the meal time $(PDM) = CHECKOUT_1 - CHECKIN_1$. In condition 2, the meal cost $(PDM) = CHECKOUT_2 + 24 * 2 - CHECKIN_2$. The fairness of the meal costs of the passenger service members is calculated by

$$Equal_PDM = \sum_{i=1}^{\alpha} |PDM_i - AVG(PDM_i)| * W_{PDM}, \quad (3)$$

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$$\sum_{i=1}^{\alpha} \text{PDM}_i$$

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(4) Total number of times for waiting orders: Whether it is fair for each cabin crew in waiting orders. It can be represented by:

$$\text{Equal_SB} = \sum_{i=1}^{\alpha} |SB_i - \text{AVG}(SB_i)| * W_{SB} \quad (7)$$

where Equal_SB is the cost of fairness for the total number of times for waiting orders; SB_i is the total number of times for waiting order for i-th passenger service member; and $\text{AVG}(SB_i)$ is the average number of the total number of

times for waiting orders for a cabin crew, i.e., $\frac{\sum_{i=1}^{\alpha} SB_i}{\alpha}$; W_{SB}

is the weight for reducing the unbalance of total number of times for waiting orders.

(5) Duty time: Whether the duty time for each member is fair after completing cabin crew duty scheduler. It can be represented by the following equation:

$$\text{Equal_FT} = \sum_{i=1}^{\alpha} |FT_i - \text{AVG}(FT_i)| * W_{FT} \quad (7)$$

where Equal_FT is the cost for the unbalance of the duty time; FT_i is the total duty time of i-th cabin crew; $\text{AVG}(FT_i)$

is the average duty time of the cabin crew, i.e., $\frac{\sum_{i=1}^{\alpha} FT_i}{\alpha}$; and

W_{FT} is the weight for reducing the unbalance of total number of times for duty time.

3. Factors of personalization

(1) Personalized dispatch for standby duty: to avoid the insufficient rest time because of performing a duty in assigning a duty, the following table is used as a basis:

Table 4

D1	D2	D3
Duty 1	Whole day standby	Duty 2

where D1, D2, D3 are dates; Duty1 is the duty that is ended early (before 18 o'clock); Duty 2 is a duty which is ended lately (after 18 o'clock). Therefore, the schedule is more stable. It can be represented as the following equation:

$$\text{Hum_SB} = \text{PHumSB} * \text{NHumSB} \quad (3)$$

where HumSB is a fitness value of personalization assignment for waiting a duty; PhumSB is a penalty value for reducing the disobedience of the personalization assignment for waiting a duty; and NhumSB is the total number of times about the disobedience of the personalization assignment for waiting a duty.

(2) Personalized assignment for general duties: Under the condition of sufficient crews, for increasing the rest time of the crews, the following table 5 is used as a basis of dispatch: Table 5

	D1	D2
1	DutyA1	DutyA2
2	DutyB1	DutyB2
3	DutyB1	DutyA2

where Duty A1, and Duty A2 are duties that are ended early (before 18 o'clock), and Duty B1 and Duty B2 are the duty

that are ended lately (after 18 o'clock). It is preferable that the third kind of duty is not used. It can be represent as

$$\text{HumDUTY} = \text{PHumDUTY} * \text{NHumDUTY} \quad (9)$$

where HumDUTY is the estimation cost of personalized assignment for general duties; PHumDUTY is the penalty value for reducing the disobeying the personalized assignment for general duties; NHumDUTY is the total number of disobeying the personalized assignment for general duties.

4. Cost of confinement formula

According to the programming of the confinement formula, the disobedient cost of the confinement is the product of the number of times that the chromosomes disobeying the confinement and the corresponding penalty value. For a possible solution, the disobedient cost of the confinement is zero. It can be represented by a mathematical equation.

$$\begin{aligned} \text{Penalty_Cons} = & \text{PCons7D24h} * \text{NCons7D24h} + \text{PConsMRT} * \text{NConsMRT} \\ & + \text{PConsPNC999} * \text{NConsPNC999} \end{aligned} \quad (10)$$

where PCons7D24h is the confinement formula penalty value for reducing a duty to be performed by a crew over seven days; NCons7D24h is the total number that a duty is performed by a crew over seven days continuously in some sample; PConsMRT is the penalty value of a confinement formula for reducing the disobey about the confinement of the minimum rest time; NConsMRT is the total number of times of disobey about the confinement of the minimum rest time; PConsPNC999 is the penalty value of a confinement formula for reducing the disobedience that the crews can not enter into or leave from a duty (the last position of the cabin crew in that day is different from the position of the duty next day); NConsPNC999 is the

total number of times that the crews can not enter into or leave from a duty in some sample.

Therefore, the object function of the chromosomes showing four parts: business cost, satisfaction of the fairness index, estimation cost of personalization factor, and the penalty cost of disobeying a confinement formula. It can be represented by following equation:

$$\begin{aligned} \text{SCORE} = & \text{Cost_PNC} \\ & + \text{Equal_PDM} + \text{Equal_DO} + \text{Equal_AC} + \text{Equal_SB} + \text{Equal_FT} \\ & + \text{HumSB} + \text{HumDUTY} \\ & + \text{Penalty_Cons} \end{aligned} \quad (11)$$

The sample fitness value of a possible solution only includes business cost, satisfaction of the fairness index, and estimation cost of personalization factor. It may be represented as the following equation:

$$\begin{aligned} \text{SCORE} = & \text{Cost_PNC} \\ & + \text{Equal_PDM} + \text{Equal_DO} + \text{Equal_AC} + \text{Equal_SB} + \text{Equal_FT} \\ & + \text{HumSB} + \text{HumDUTY} \end{aligned} \quad (12)$$

Therefore, it is only necessary to determine whether the disobey number of the confinement formula is equal to zero. Then, it may know whether the solution is a possible solution. The ending condition of the whole algorithm is that the variation of the fitness value is within 3%.

Fig. 10 shows a preset penalty value of the confinement formula after experiment and the size of the object weight parameters. The parameters used in the algorithm are 100 samples of parent generation, 80 sample of filial generation, the ratio of crossover being 1. The ratio of mutation is set as 1 for increasing the possibility for finding a correct direction.

In view of the foregoing, it is known that the algorithm of the present invention can express the features of a problem by setting

